



# Taupō Bay Holiday Park

## Kaupapa (policy, plan, purpose, proposal, platform)

### Water

Water is pumped from the ground, filtered twice and treated with Ultra Violet light to kill any organisms. Please conserve water whenever you can as this is a limited resource and most necessary for all of us here. Please note that not all water is treated. Drinking water should be collected from the kitchen or the filling station between the carports. Half fill sinks in the kitchen for washing dishes, to conserve water and limit overflow of water out of sinks which causes a mess.

### Showers

As stated, earlier water is a limited resource, so our showers are on a timer to limit usage for personal washing. You should expect a shower of 4 minutes for your two-dollar coin. Water is heated via a diesel burner and a solar accumulator, so temperature will vary with usage and water pressure. If you enjoy a nice warm/hot shower with reasonable pressure our advice is to shower when water usage is not in high demand like when the kitchen is full of dishwashers. Hot water arrives at the showers furthest from the doors first.

A cold-water shower is available by the laundry for post beach wash-down, no soaps or other products are to be used as the water drains back into the awa.

## Toilets

Please report any damage or accidents to our staff. Soap is provided for hand washing and should be used sparingly. Toilets can be flushed using various water sources, if there is a problem report immediately to staff as this can be quickly resolved. There is hot water for hand washing and facial shaving at basins. Shaving of legs and hair washing will not be tolerated using these basins. Emptying of toilet cassettes into the toilets will not be permitted. We are on septic tank and being in a coastal area we take all possible steps to protect our environment from human waste. You can help us in this by restricting flushing and paper use where possible. Disposal of sanitary napkins must be into provided bins or bins destined for landfill. Biodegradable wipes do not break down avoid flushing these also.

## Security

The front gate, kitchen, laundry and lounge room are locked at 10pm opens at 6am (no earlier). Wrist bands identify campers and stickers identify vehicles during our peak times expect to wear these bands throughout your entire stay. Only campers should be using the facilities. All cars, boats, trailers are expected to fit on the site/s you have booked if not you will be charged a daily fee for off-site parking. Inform staff if parking required as this is limited.

All visitors are to report to the office (no exceptions) it is our responsibility to know how many people are in the campground for Civil Defence purposes.

## Devices

Charging of devices can be achieved in the lounge room and kitchen. It is recommended to stay with your device whilst it is charging. We accept no responsibility for loss or damage, nor will we charge these in the office.

## Rubbish and Recycling

### RECYCLING IS COMPULSARY

All rubbish and clean recycling must be done at The Waste Reduction Hub, located by the double garage. There are clear recycling pictures, words and numbers at each recycling bin, we request children be accompanied by parents with this important and educational job. Please be mindful of noise when recycling. The Waste Reduction Hub is closed for use between 9pm to 8am. There will be white buckets for food waste, please take care to only put edible scraps in them as this feeds local pigs. Rubbish bins are for domestic rubbish only. Please take home all punctured air beds, broken tents, chairs and gazebos. Hand washing is available in this area.

## Camp Sites

Boundary disputes are easily resolved as you must keep all property within your allotted camp site. These are generally well marked and can be confirmed by a staff member. If you are unsure, please check before erecting any equipment.

## Car usage

Please keep speeds to 5kms or less. This keeps children safe and dust levels down. Visitor's cars should be parked outside the campground. Please keep all access ways clear of vehicles, boats, trailers etc.

## Cleaning

Please allow staff to clean facilities unhindered. Cleaning is generally around 10am to 12pm. Please ask staff if you need to use the facilities for essential use/ toileting while cleaning is being carried out.

## Kitchen & BBQ

Fridges and freezers in the kitchen have limited space. They are regularly checked and goods without a name and departure date will be removed. A regular sized chill bag per site is considered adequate and considerate and needs to be clearly labelled with your site number and date of departure. No alcohol is permitted to be chilled in the fridges, and freezers are for food only, all ice packs and frozen water bottles will be removed for other campers food. There is also a freezer for bait again label this with your site number and date of departure. BBQ's are provided for general use but must be cleaned after use. Cooking of whole shellfish damages the hotplates and is not permitted

## Noise

You will have many neighbours during your stay and getting on with them will make your stay more enjoyable. Please attempt to resolve any disputes cordially between parties before bringing matters to our staff. Music must be turned off and quiet talking within your campsite from 10am-7am, all communal areas including the BBQ area needs to be clear by 10pm. We understand this can be hard to achieve, but your cooperation would be appreciated.

Children need to be supervised, and boundaries put in place by parents. Excessive noise created, running through or hiding at other guests campsites, biking/ skating/ scootering on the pedestrian paved areas is prohibited, breaking branches off trees, and generally upsetting other campers by their behaviour is not tolerated. The beach is a good option for those that would like to “carry on a bit” or children needing to run off some excess energy but please be mindful of the liquor bans and noise levels upon your return.

## Dogs

Dog numbers are restricted during our dog tolerant dates, people need to always have them on leash within the campground, they are not allowed in any facility or cabin, any noisy or unsocial dog are not permitted, and the owners will be asked to leave. Please abide by the dog by-laws on the beach.